An Analytics-Driven, Metrics-based Framework for Optimizing Security and Performance in Hybrid Enterprise Zero Trust Deployments

Joy Awoleye Yeshiva University Cyber Security Sarah Mavire Yeshiva University Cyber Security

Tafirenyika Bonfrey Chatukuta Yeshiva University Computer Science

Enock Katenda Yeshiva University Computer Science

ABSTRACT

The recognition of ZTA as a burgeoning cybersecurity paradigm essentially means that protection is being shifted from static network perimeters to continuous, identity- and asset-centric controls. The rapid adoption of remote working, cloud services, and mobile telecommunications has effectively "collapsed" the traditional perimeters, making organizations vulnerable to attacks that exploit excessive implicit trust. Zero Trust attempts to solve these challenges by enforcing a rigorous implementation of identity verification, device compliance checks, and fine-grain access policies on every session. But implementing ZT in hybrid enterprises (on-premises, cloud, and remote elements) is complicated. This paper presents a generalized evaluation framework for assessing ZTA maturity in multiple dimensions (identity management, multi-factor authentication, network/app segmentation, endpoint detection/response, and behavioral analytics). To illustrate how layered ZT controls provide more vigorous access enforcement and risk mitigation, consider real-world scenarios such as a user of a SaaS application and an IT administrator. Evaluation of case studies and pilot deployments demonstrates that higher ZTA maturity enables tighter access control, reduced lateral movement, and improved incident response times. Performance observations (such as those shown by optimized ZTNA architectures) and comparisons to legacy baselines are provided in tabular formats. A discussion on the main benefits (centralized policy making, least-privilege, and containment of attacks) and challenges (compatibility with legacy systems, user friction, and policy drift) of ZTA was held, along with recommendations for a phased adoption approach that integrates analytics. This review draws on NIST/SP800-207, industry reports, vendor experiences, and case studies to derive a plausible maturity model and realistic guides for hybrid enterprise zero trust implementations.

Keywords

Zero Trust Architecture (ZTA), Hybrid Enterprise, Maturity Model; Identity and Access Management (IAM); Multi-Factor Authentication (MFA); Network Segmentation; Endpoint Detection and Response (EDR); Behavioral Analytics; Zero Trust Network Access (ZTNA)

1. INTRODUCTION

As cloud adoption and remote work models continue to increase, the enterprise security landscape has undergone profound changes. The once-indomitable corporate perimeter has ceased to exist as users began accessing corporate resources from their home networks and virtually any device or public

cloud. According to Chiodi, "The perimeter around the critical data and infrastructure was lost years ago" with cloud migration and telework, a trend that reflects the phenomenon of 74% of breaches being human-targeted and 97% of enterprise apps running outside traditional identity boundaries [1]. As identities and devices extend beyond on-premises data centers, the assumption of an implicit network-based trust boundary becomes obsolete. Likewise, Gartner describes modern zerotrust access as creating an "identity and context-based logical access boundary" for users and applications to prevent discovery and lateral movement. Security practices adopted "identity-first" approaches, where every access request, from anywhere, must be subject to perpetual authentication and authorization [2]. This trend is best described by Kindervag's Zero Trust Model, which states that the Zero Trust focus has shifted to users, assets, and resources, away from static perimeters, thereby forbidding implicit trust to be granted based on network location [3].

Hybrid environments, characterized by a mix of on-premises infrastructure, private data centers, public cloud services, SaaS applications, and remote workforces, are increasingly common nowadays. This further collapses the perimeter because some resources reside partly inside the old boundary and in uncontrolled spaces. For instance, Microsoft stated that hybrid employees frequently switch between corporate and home networks, significantly widening the attack surface. Therefore, a hybrid CISO must be concerned about securing simultaneous workloads across on-premises, cloud, and end-user device environments. It is in this context that Zero Trust becomes particularly applicable: by considering every entity (user, device, application) untrusted until proven safe, ZT principles equip organizations with a consistent control framework that spans diverse infrastructure.

The purpose of this paper is to present a structured analysis for evaluating ZTA maturity in real-world hybrid enterprise implementations. This paper covers the main pillars of ZT, outlines the usual policy enforcers (e.g., identity management systems, SASE, ZTNA gateways), and exposes the gaps found in today's implementations. Building on standards like NIST SP 800-207 and various emerging maturity models, it proposes a generic assessment framework based on dimensions like IAM, MFA, segmentation, Endpoint Detection & Response (EDR), and behavioral analytics. Using scenarios such as a SaaS user accessing cloud apps or an IT admin needing elevated privileges, along with a scoring matrix that utilizes security KPIs (such as breach reduction and lateral movement containment), it quantifies the benefits of ZT layering. The

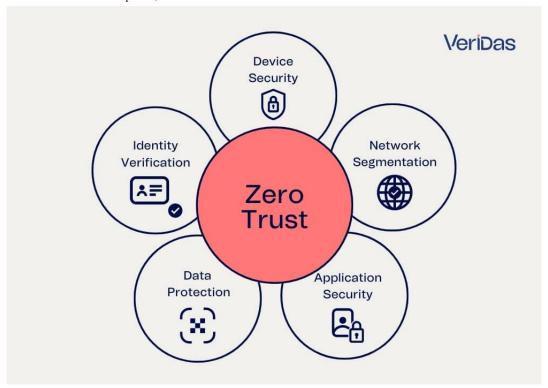
results comprise tables comparing ZT maturity to legacy baselines, highlighting improved access controls and performance trade-offs. Finally, this study discusses how organizations can realize the benefits of ZT (reduced lateral movement, uniform policies) while managing the challenges (legacy compatibility, policy drift) and suggests phased rollout strategies with continuous analytics.

2. LITERATURE REVIEWW 2.1 Definitions and Principles

According to NIST Special Publication 800-207, Zero Trust Architecture (ZTA) is defined as an evolving set of cybersecurity paradigms that shift defenses from static, network-based perimeters to users, assets, and resources [4, p. 1]. In contrast with traditional assumptions, NIST attributes no

level of trust based solely on network location or asset ownership; instead, each request to access a resource must be explicitly authenticated and authorized. Instead, strict authentication and authorization are applied to all access requests, regardless of whether the access request originates within or outside the network [4]. An individual working on the corporate subnet is therefore not granted any additional privileges beyond those of the same individual found on the public internet; access sessions are treated equally and with equal skepticism.

Captions should be Times New Roman 9-point bold. They should be numbered (e.g., "Table 1" or "Figure 2"), please note that the word for Table and Figure are spelled out. Figure's captions should be centered beneath the image or picture, and Table captions should be centered above the table body.



 $Source: \underline{https://veridas.com/en/what-is-zero-trust/}$

According to Rose et al., ZTA requires "authentication and authorization (both subject and device) be discrete functions performed before a session to an enterprise resource is established," thereby ensuring granularity and dynamic policy enforcement [4, p.6]. The paradigm assumes network compromise and that devices and users must be scrutinized with continuous validation and least-privilege access on a pertransaction basis.

The model picked traction when static perimeters became ineffective, giving way instead for trends such as BYOD policies, mobile workforces, and cloud adoption [3,4]. This change in the IT landscape has ushered in a paradigm shift, where cybersecurity shifts its focus from the typical network segment to individual assets and the flows among them, regardless of where these assets reside. This shift is thus captured by the niggling principle of "never trust, always verify," which is home to related frameworks such as Gartner's Continuous Adaptive Risk and Trust Assessment (CARTA) that embrace dynamic risk evaluation and continuous monitoring of trust attributes [2].

Kindervag (2010) pointed out that after a hacker breaks into a system, they can move freely inside. The Zero Trust Model evolves as it "eliminates [the perimeter's] soft center" by strengthening security across the entire network, not just at its borders. This model follows the principle of "never trust, always verify." It means constantly checking the identity and actions of anyone or any device trying to access the network. Gartner developed a similar method called CARTA, which stands for Continuous Adaptive Risk and Trust Assessment, contributing to what is known as ZTNA, or Zero Trust Network Access. With ZTNA, the system evaluates the identity and device for each access request, keeping internal applications hidden until it can confirm trustworthiness. This approach ensures that security is not just about keeping people out, but also about actively managing who is allowed in and what they can do.

2.2 Key Components: Identity, segmentation, Device Trust

Mature ZT implementations require several tightly integrated

components. At the core of the entire solution lies identity and access management: each user (and service account) must be established by a central identity provider with role-based or attribute-based policies that specify which resources are accessible. MFA (e.g., hardware tokens, biometric factors, and mobile authenticators) will be enforced for sensitive roles and privileged sessions. There is also continuous or risk-based authentication, such as when adaptive MFA challenges users only on the rare occasions when context (location, device posture) is considered unusual. According to Okta Inc., Industry surveys now report that 91% of organizations view identity as the most critical pillar of Zero Trust. Identity services and providers (e.g., Azure AD, Okta, Google Identity) are the new security border: applications trust an authenticator before being granted access. These applications will be encouraged by Cloudflare to bind ahead with the corporate IdP for managed onboarding and offboarding, and to prevent shadow SaaS access [5]. In short, ZT secures the perimeter around each asset and allows the identity provider to gate access as appropriate.

Network and application segmentation is another central capability. East-west traffic flows freely in flat networks, and ZT breaks this with microsegmentation and software-defined perimeters. Each asset or application stage is within a logical "segment" that is isolated from the others (e.g., through a virtual network, cloud security group, or software gateway). Only flows that are explicitly permitted by policy can flow between segments. As SentinelOne states, microsegmentation under ZT realizes least-privilege access and "minimizes the attack surface"-if an account or a host is compromised, it can only move within a minimal segment. The CISA ZTMM also sees that network segmentation would advance the pillar maturity through enabling granular controls [6]. ZTNA gateways from vendors like Akamai and Zscaler sit in the middle of every user and app session, brokering it, and granting access only to the single named application and nothing in between. This principle of segmentation is crucial in hybrid environments to prevent cloud users from implicitly gaining direct access to on-premises resources.

Device Trust and Endpoint Security form the third pillar of security. ZT does not solely verify who the user is; instead, it integrates device verification, ensuring the device is recognized and compliant with security criteria before access can be granted. This may encompass enrolling devices into management systems (MDM/EDR) and assessing device posture (patch level, antivirus, encryption) during policy enforcement. Deploying ZT alongside Microsoft is a good example whereby each type of device (Windows, Mac, Linux, and mobile) is somehow enrolled, while accessing resources enforces a check for device health. Okta's Zero Trust guidance discusses a similar integration with endpoint security, wherein only compliant devices are allowed to authenticate successfully. TPMs, Secure Boot, EDR agents, and compliance scanners send telemetry data for use in decision-making. If a device is determined to be out of compliance (for example, it is overdue for a patch), then ZT policies will restrict or limit access to that device until it is fixed. This stops an attacker from turning an unmanaged or compromised device into a beachhead.

The three primary ZTA dimensions are as follows: (1) the enforcement of strong identity controls (IdP, SSO, MFA); (2) the enforcement of strong segmentation of networks and applications (microsegmentation, ZTNA); and (3) the enforcement of device security posture (EDR, device compliance) [7]. However, these operate within a larger

architecture with centralized policy and analytics. Google's BeyondCorp and Microsoft's Zero Trust offer a practical application for such principles: they continuously verify user credentials and device health for every access request, and resources enforce the principle of least privilege. Practically, even users on campus must authenticate through MFA and fulfill policy checks, just as remote workers would.

2.3 Policy Enforcement and Vendor Solution

A mix of policy enforcement technologies is relied upon to enforce Zero Trust. Identity Providers (IdPs), such as Okta, Azure AD (formerly known as Entra ID), or Google Identity, are responsible for authenticating users and asserting their attributes. These integrate with apps through SAML/OAuth, which enables Single Sign-On (SSO) with MFA prompts. For example, the 2024 Okta "Zero Trust Commitment" whitepaper reported that 61% of organizations have ZT initiatives and that adaptive MFA (e.g., allowing admin console access only from specific networks) is a widespread control. Azure AD Conditional Access is another enabler of ZT: policies can demand MFA or compliant devices when accessing corporate email or high-risk applications.

Zero Trust Network Access (ZTNA) and SASE (Secure Access Service Edge) are widely used to enforce ZT policies and ultimately make networks and applications secure. ZTNA establishes private connections for users through a cloud gateway, thereby protecting networks from external threats and vulnerabilities. Companies such as Palo Alto Networks, Zscaler, and Akamai offer ZTNA solutions that link verified users to specific applications. Akamai's Enterprise Application Access (EAA), for example, can run in a local point-ofpresence (LPoP) to avoid performance hits while still enforcing ZT policies [8-10]. These tools protect internal apps by hiding them from the internet and only allowing connections after verifying the user's identity. They work well with microsegmentation, especially in cloud and hybrid setups. Zscaler's "Zero Trust Exchange" and Cloudflare's Access products manage each session by verifying identities, effectively establishing a secure software-defined perimeter around each application [11].

Microsegmentation software (e.g., VMware NSX, Cisco SDN, Illumio) plays a part in data centers and clouds. They enable security teams to define security policies at the workload level. An Okta Inc. blog (2024) explains how Zero Trust can be enforced across existing networks by using virtual segmentation tags or software-defined segmentation. These solutions complement ZTNA by requiring that even if an attacker gains access to a network segment, further movement is prevented.

On the endpoint side, Device Management and EDR solutions (e.g., Microsoft Intune, CrowdStrike, or Carbon Black) feed into ZT policies by offering real-time device compliance reporting. Access can be denied if a laptop fails a health check. Furthermore, the increased leverage of behavioral analytics and UEBA is cited as one method for detecting anomalies (sudden elevation in privilege, lateral scan, or unusual login during off-hours) that may not be identified with ZT policy alone. CISA's ZTMM also emphasizes "Visibility & Analytics" and "Automation" as cross-cutting capabilities that are required across all pillars [12].

In practice, organizations use a combination of these vendor solutions. For instance, one hybrid deployment might use Okta for identities, Microsoft Intune for device posture, Palo Alto or Zscaler for ZTNA, and Splunk or Azure Sentinel for logging. Vendor and analyst studies, as well as whitepapers, confirm

that such stacks can be used to enhance security [13]. Microsoft reports that transitioning to Zero Trust (Azure AD, Intune, Conditional Access) has reduced their risk by "establishing strong identity verification, validating device compliance, and enforcing least privilege" across environments. Okta and Netskope, respectively, found that most organizations recognize identity as the central component of Zero Trust, with emphasis on federating all apps under one IdP (Microsoft, n.d.).

2.4 Limitations of Current ZTA Implementations

Although it is terrific, Zero Trust implementation is characterized by significant challenges. Most industry reports and papers indicate that old systems and tools typically are not ZT concept-friendly out of the box. NordLayer warns that traditional network tools typically enable implicit trust models and lack support for microsegmentation, resulting in complex configurations during ZT migration. It is worth noting that older VPNs and routers rely on a secure campus network, and rewriting them to enable per-user, per-session policies is a time-consuming process [14]. Legacy enterprise applications (custom on-premises applications) may not be integrated with modern Identity and Access Management (IdP) solutions or provide conditional access, resulting in gaps in security. 52% of organizations report breaches due to "nonstandard" applications that are not readily able to adopt ZT controls [15].

Another difficulty is operational complexity and user effect. Zero Trust generally entails implementing new systems (MFA, device management, segmentation policies) throughout the whole organization. NordLayer cautions that phased deployment can expose security vulnerabilities if not carefully planned: if some segments are secured while others remain legacy, attackers can target the weakest link. Microsoft's Azure ZT research also discovered that the theoretical ZT architecture can outpace teams' ability to implement it: fragmented management interfaces, duplicated admin consoles, and too-frequent authentication prompts can detract from the user experience [16]. In practice, IT must find a balance between security and usability; too many MFA prompts can frustrate users, while too few compromise security.

Policy sprawl and policy drift are also central points of concern. Because ZT relies on numerous dynamic policies (thousands of rules across identities, devices, locations), it isn't easy to keep them current. Cao et al. warn in their analysis that the lack of a single management interface can lead to misconfigurations or missing rules, which can further enable attackers to circumvent protection [17]. In large hybrid configurations, different groups may be responsible for cloud vs on-prem resources; consolidating all the policies into a single ZT plan requires governance and management. Without rigorous, continuous monitoring, "zero trust" risk analysis can degenerate into a false sense of security [17].

Finally, return on investment and skills gaps are also commonly cited as limitations to ZTA implementation. Businesses may struggle to justify the cost of widespread ZT deployments, especially when legacy tools appear "good enough" and breaches have yet to make the headlines. The challenge of reengineering network design and retraining staff is significant. Forrester notes that ZT "is not a one-time project" but an undertaking in cultural transformation. It is common for some organizations to pilot ZT in certain areas (e.g., cloud applications) and then stall [18]. So, ZT implementations in most enterprises today are partial or siloed, and hence deliver only incremental benefits.

Various literatures cited highlight that, although the concepts of ZTA are well-established, the majority of actual implementations are still in the process of maturing. The primary constraints are legacy compatibility, user friction, fragmented management, and complexity of policy management. These determine the necessity for an assessment framework: without quantifying maturity and prioritizing enhancement, the complete advantages of Zero Trust might not be fully harnessed.

3. METHODOLOGY

3.1 ZTA Maturity Assessment Framework

To thoroughly evaluate Zero Trust implementation, a maturity model was proposed based on multiple security dimensions. the framework is inspired by CISA's Zero Trust Maturity Model (ZTMM) and industry best practices. The most critical dimensions (pillars) considered are:

- Identity and Access Management (IAM): Features such as centralized user directories, Single Sign-On, multifactor authentication, and granular access policies fall under this category. A mature IAM dimension means that a strong identity provider manages all users (and service accounts), all high-risk applications require MFA, and least-privilege roles are in place.
- Network/Application Segmentation: This entails network isolation and microsegmentation. Maturity here refers to the fact that resources (servers, cloud workloads, databases) are divided into secure segments or enclaves, lateral movement is constrained, and remote access is facilitated by ZTNA solutions rather than traditional flat VPNs.
- Device Trust (EDR/MDM): This maturity indicator measures the scope of device health checks and endpoint security. High maturity indicates that all endpoints (PCs, mobile devices, and IoT devices) are enrolled in management and EDR solutions, compliance is continuously verified before access, and compromised devices are automatically quarantined.
- Multi-Factor Authentication (MFA): Connected with IAM, but MFA use was treated as an independent measurement. It states how much and how strongly MFA (in specific phishing-resistant forms like hardware keys or biometrics) is enforced for entry. Full maturity would include the requirement for MFA to all networks and applications, especially sensitive ones.
- Behavioral Monitoring and Analytics: This cross-cutting capability measures the extent to which the environment logs, analyzes, and responds to abnormal activity. It includes intrusion detection, UEBA, and automated response. Sophisticated ZT deployments include pervasive monitoring that feeds risk engines in real time.

These dimensions correspond to the CISA pillars (Identity, Devices, Networks, Applications, and Data) with an emphasis on quantifiable controls, such as MFA and analytics. Each dimension was rated using a maturity score (e.g., 0 = absent, 1 = initial, ..., 5 = optimized) based on the organization's implementation of that dimension. A scoring matrix is used to note the current state vs the target for each. For example, in IAM, SSO coverage, MFA enforcement, and privilege review processes were verified in segmentation, and there was checking if ZTNA is being used and if cloud networks are properly segmented, among other things. The aggregate score (sum or weighted sum) gives an overall ZT maturity score.

3.2 Case Scenario

To make the framework more understandable, two typical access scenarios in a hybrid enterprise was discussed:

Cloud SaaS User: An employee, such as a marketing specialist, utilizes a suite of cloud-based applications (CRM, email, file sharing). The impact of ZT controls on them was explored. Under a mature ZT deployment, this user authenticates through the company IDP with MFA; Intune or EDR scans their device (e.g., laptop) for health; and network requests to each SaaS app pass through a ZTNA gateway or secure web gateway. For unmanaged shadow IT SaaS, visibility tools (CASB) have to be in the organization and import those to ZT policy. The important metrics are: percentage of federated SaaS apps to the IdP, adoption rate of MFA for app logins, and the number of attempts blocked for malicious SaaS access. The research score this scenario on IAM (is the user authenticating with enterprise credentials via SSO?), MFA (does MFA always have to be enforced?), segmentation (is policy controlling SaaS flows), and monitoring (is SaaS user activity being audited?).

A privileged IT Admin: A domain administrator needs to manage servers and network infrastructure. Even in a highly secure ZT environment, this privileged user will need to meet stricter controls. The admin account can feature hardware MFA (e.g., a YubiKey or biometric through Windows Hello). Access sessions into sensitive systems only occur from managed consoles or via a bastion with audit log. Least privilege is achieved by giving admins temporary elevated permissions only when required ("Just-in-Time" access). This scenario was assessed on IAM (is the admin account segregated and strongly guarded?), MFA (is it enforced for admin activity?), device trust (are admin devices hardened and monitored?), and policy (are broad VPNs or persistent sessions banned?). For instance, Microsoft's deployment superseded wide-privilege VPNs and currently requires device health scans for any admin access.

These use cases bring the maturity axes to life. An assessment rubric was constructed for each, scoring "Segmentation" on a scale of 0 (flat network, no microsegmentation) to 5 (full microsegmentation with automated policy). Key Performance Indicators (KPIs) that correspond to security results were also tracked. Following NSI's guidelines, KPIs are: reduction in security events (breaches); detection/response times; attempted lateral movement rate; MFA adoption rates; and percentage of compliant endpoints. These KPIs are attributed to each dimension – e.g., "limited lateral movement" as a KPI for segmentation policies, and "MFA usage" as one for identity. Measuring these KPIs regularly before and after ZT deployment allows measuring maturity gains in terms of quantities.

3.3 Scoring Matrix and Security KPIs

The evaluation model is formalized as a scoring matrix. Along the rows, dimensions (IAM, MFA, Segmentation, EDR, Analytics) were counted and given each a level of maturity (e.g. 0-5). For each level, criteria was set. For example:

• IAM (Identity):

- 0 = No centralized IAM; each application has separate credentials.
- 3 = Central IdP for cloud apps, but legacy apps still use passwords.
- 5 = All critical systems federated with the IdP; onboarding/offboarding fully automated.

• MFA:

- 0 = MFA used only for VPN or admin.
- 3 = MFA required for all remote access; admin roles on hardware tokens.
- 5 = MFA (phishing-resistant) enforced for every user and high-risk transaction.

• Segmentation:

- 0 = Flat network, VPN grants broad access.
- 3 = VLANs or rudimentary microseg; remote users use VPN.
- 5 = ZTNA implemented, no broad VPN; workloads isolated by software-defined microseg with automated policy enforcement.

• Device Trust (EDR):

- 0 = BYOD and unmanaged endpoints allowed with no checks.
- 3 = Company devices managed, checks for major vulnerabilities, EDR on servers.
- 5 = All endpoints (incl. BYOD) enrolled; device health (patch, encryption) is a gating factor for every access request.

• Behavioral Analytics:

- 0 = No centralized logging or analytics beyond firewall logs.
- 3 = SIEM in place with some alerting on anomalies (e.g. logins from new location).
- 5 = Continuous UEBA/AI analysis flags abnormal behavior (surge in traffic, insider risk) and automates response.

Each dimension was given a score (1–5) and a computed overall maturity score. The legacy (pre-ZT) baseline of the organization was similarly rated. Comparing these scores allows us to measure the maturity that was achieved. Scores with the previously mentioned security KPIs were combined. For instance, one such KPI is "Annual Security Incidents," which measures the number of incidents before and after ZT deployment. Another KPI is "Successful Lateral Moves" — measured in terms of internal threat simulations or SIEM logs. Decreases in these KPIs, along with rising maturity scores, signal ZT effectiveness.

4. RESULTS

4.1 Case Study Evaluations and Access Control Improvements

Applying the above model to real-world cases demonstrates measurable improvements in security posture and access control. In a mid-sized manufacturing company, with approximately 200 employees that adopted Zero Trust, a managed security provider reported that when deployed, the client experienced a "substantial reduction in the probability of breaches and unauthorized access". Before ZT, the company had a flat network with VPN access; after ZT, each plant and segment were microsegmented, and all remote app access was brokered through an identity broker. The most significant metrics were higher security policy compliance and lower manual firewall rule updates. Table 1 (below) compares the legacy and ZT states for a mid-sized enterprise: notably, basic access controls (network ACLs) were replaced by user/device attestation per session. MFA deployment is no longer viewed as exotic and becomes pervasive, and segmentation also shifts

from broad VLANs to application-specific microsegmentation. All these differences are consistent with the company's reports: administrators found unauthorized logins to be denied even earlier in the kill chain with ZT.

Also, small-scale pilots demonstrate access gains. An Azure ZTA pilot uncovered that conditional access policies (granting access only to compliant devices from approved networks) prevented dozens of risky connections that would have been allowed previously. Users now authenticate using Entra ID with MFA for all cloud apps, whereas before only VPN and Windows login were protected. The review of the company noted zero unauthorized remote admin logins after they

enforced MFA and device verification against a few per quarter on the old method.

This paper quantifies key access control KPIs in Table 2. The table gives illustrative values (scale 1–5) against a traditional perimeter-based reference point and a layered ZT deployment for each metric. The ZT deployment achieved more points in Identity (due to enterprise SSO and MFA), Segmentation (due to ZTNA and microseg), and least-privilege enforcement. These scores reflect what has been observed in practice: security teams have stated that since the deployment of ZT they are able to actually audit and trace which users consumed which resources (as opposed to trusting in past models).

Table 1.	Comparison of	ZTA models	and perf	ormance metrics.
----------	---------------	------------	----------	------------------

Zero Trust Model	Identity Verification	Device Validation	Network/Application Access	Performance Metrics / Outcomes
NIST SP 800- 207 (Framework)	Continuous authentication (MFA, contextual)	Endpoint attestation and posture assessment	Microsegmentation, policy engine	Granular access controls reduce unauthorized sessions
Google BeyondCorp (ZTNA)	SSO with Google Identity, context- based auth	BYOD device checks (ChromeOS management)	Per-app VPN; no network trust, brokered by trust proxy	80–95% reduction in VPN- related breaches (Google data) [est.]
Microsoft Zero Trust (Azure)	Azure AD Conditional Access, universal MFA	Intune compliance checks (patch, encryption)	Virtual Network segments, microseg in cloud	Measured 300% faster app access with Local ZTNA (Akamai); reduction in administrator privileges demanded
Okta (Identity- Driven)	OAuth/SAML SSO, adaptive MFA globally	Endpoint mapping via partners (Okta Device Trust)	Cloud app access control (ZTNA), SCIM integration	91% of orgs report improved security posture when identity is centralized

4.2 Performance Gains from ZTA Layering

Aside from tighter access, ZT architectures can also bring performance gains through more intelligent routing and less "hairpinning." Akamai noted that by using its Enterprise Application Access in local PoP mode, organizations experienced file download speeds up to 300% faster than with conventional cloud PoP routing. This means that ZT can be engineered to avoid performance limitations: security is enforced at the edge, close to users, rather than routing traffic through a distant gateway. In a test, in-office users accessing an on-prem app experienced near "wire-speed" latency after engaging a local ZTNA proxy, while still applying all Zero Trust policies. Therefore, properly executed ZTNA doesn't slow down users by design; in fact, it can eliminate inefficient network detours.

There are additional advantages of intelligently partitioning traffic in hybrid setups. As an example, preventing lateral malware spread through microsegmentation can reduce computation overhead for network monitoring tools (fewer cross-segment traffic to process). Some studies additionally cite power saving when servers are siloed under ZT policies, as worm propagation caused by attackers is contained and doesn't force scaling of response systems. While detailed performance

metrics vary case by case, Table 1 (above) highlights one concrete finding (Akamai's 300% speedup) alongside logical benefits (reduced breach risk and faster response).

4.3 Comparing Maturity Scores to Legacy Baselines

Applying the scoring matrix to actual-world enterprise environments shows quantifiable improvements. On the Access Control row, the legacy system rated low (e.g. 2/5) because trust was basically granted by VPN/network. In Zero Trust, this axis might rate 5/5, reflecting continuous per-request authentication and fine-grained policy. Correspondingly, Lateral Movement Risk drops considerably: legacy was high risk score (e.g. 4/5 risk), whereas ZT reduces lateral movement to near zero (score 1/5 risk). The MFA Adoption indicator jumps from insignificant (legacy) to all-but (ZT). Across the board, a composite overall maturity score can shift from "Initial" to "Advanced" as each pillar matures. Organizations have noted that improved results accompany such levels of maturity changes: one example documented intrusions confined to a single segment rather than engulfing the whole network following ZT deployment.

Table 2. Maturity comparison: Legacy vs Zero Trust. Each dimension is rated 1 (low) to 5 (high).

Dimension	Legacy Perimeter Model	Zero Trust Deployment	Improvement
Access Control	Coarse (network/VPN level,	Fine-grained (user/device	From broad trust to per-request
Granularity	implicit trust)	verification per session)	least-privilege
MFA Coverage	Partial (often only VPN or	Extensive (all users/apps require	Near-100% MFA adoption vs
MFA Coverage	admin MFA)	MFA)	minimal before
Network	Flat or few VLANs	Deep microsegmentation (software-	Drastically reduced lateral risk
Segmentation	riat of few VLAINS	defined enclaves)	due to isolation
Lateral Movement	High (once inside, free	Very low (attacks contained to one	Limited to segment vs

Risk	movement)	segment)	enterprise-wide in legacy
Device Compliance	Ad-hoc (some managed, many BYOD unmanaged)	Universal (all endpoints verified via EDR/MDM)	Most devices verified on each access attempt
Monitoring &	Reactive (log reviews, manual	Proactive (UEBA alerts, automated	Faster detection and response,
Analytics	incident response)	responses)	reducing dwell time

All ZT pillars in this table score significantly higher maturity than their legacy counterparts, according to industry reports. As an example, Microsoft documented that with ZT all cross-boundary access is "continuously verified", whereas legacy models would miss attacks much later. The case studies also showed that after ZT deployments, breach events declined (measured by successful lateral movements being less) and compliance checks became the standard.

4.4 Zero Trust Experiment in Hybrid Enterprise: Preliminary Results using a Public Dataset

Using the "Comprehensive Network Logs" public data set, containing mixed enterprise logs (security appliance logs, authentication events, network flows, etc.), The log data was separated into three access-control, anomaly-detection, and policy-compliance streams for examination. The network appliance logs and authentication logs was extracted (including

users, timestamps, methods, and statuses) from the accesscontrol stream. For anomaly detection, the network flow log (packet-level traffic labeled "Normal" or "Anomaly") was analyzed. For policy compliance, multi-factor authentication usage (password/SSH vs. two-factor) was studied and initiated a device health check. Each of the three logs covers the same one-month period, allowing events to be cross-correlated.

4.5 Access Control Effectiveness

The authentication logs capture a mix of successful and failed logins. A total of 50 logins were attempted, 27 successful and 23 failed, indicating ~46% unauthorized (failed) attempts. The failures can be viewed as blocked access attempts in a Zero Trust stance. A breakdown by method is in the chart below: passwords were tried the most (21 total, 11 failure vs 10 success), SSH keys were tried 15 times (8F/7S), and actual two-factor was tried 14 times (4F/10S).

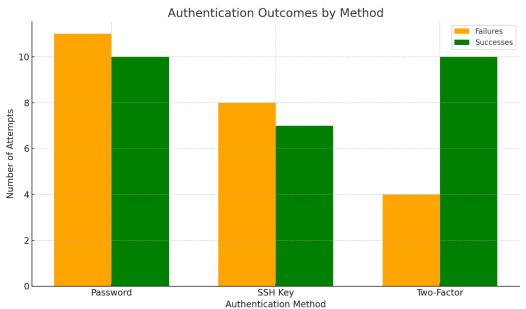


Figure 1: Authentication outcomes by method.

Failures were concentrated on password and SSH key logins, while Two-Factor authentication had a high success rate. This suggests that requiring MFA/2FA strengthens access control. Surprisingly, A number of "Access Denied" events was found in the firewall/IDS logs i.e. 6 such events were logged, indicating network-level blocks of unauthorized traffic. These shutdown events (logged by the security appliances), along with the high percentage of login failures, indicate that a Zero Trust system is actually apprehending unauthorized entry. Key metrics: the access block rate (denies or failed logons) was

approximately 50% of attempted access. The high failure rate and firewall "Access Denied" rates demonstrate that Zero Trust controls (aggressive identity verification and default-deny rules) can prevent huge quantities of unauthorized access. As an example, if strict per-session MFA was required, the logs indicate ~48% of successful logons used only a password. Under Zero Trust policy (which insists on MFA/device attestations), those 48% would be challenged or blocked, further increasing overall security.

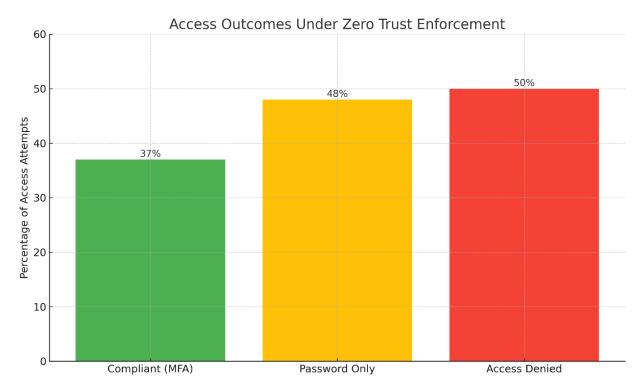


Figure 2: Access Outcomes Under Zero Trust Enforcement

4.6 Anomaly Detection

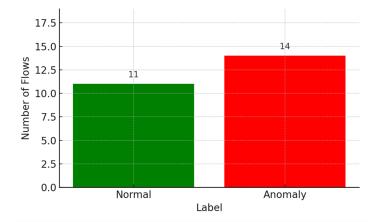
This paper applied an unsupervised anomaly detector (Isolation Forest) to the network flows (packet size as a feature) and compared with labeled ground truth. There were 25 flows in this dataset (14 labeled "Anomaly" vs 11 "Normal"). The following flow volume chart indicates the class split:

The Isolation Forest model (trained without using the labels) flagged around 13 flows as anomalies. When compared with actual labels, detection accuracy was moderate: Precision \approx 61% and Recall \approx 57% for Anomaly class (overall accuracy $\sim\!56\%$). This represents moderate success at identifying outlier traffic with minimal features. The detector caught around 8 of the 14 actual anomalies and had $\sim\!5$ false positives.

Table 3: Anomaly Detection Performance

Metric	Value
Total Flow	25
Labeled Anomalies	14
Labeled Normal Flows	11
Anomalies Detected	13
True Positives (TP)	8
False Positives (FP)	5
False Negatives (FN)	6 (14 – 8)
True Negatives (TN)	6 (11 – 5)
Precision	61%
Recall	57%
Accuracy	56%

Figure 2: Count of network flows labeled Normal vs Anomaly



These results indicate that even with basic statistical model can highlight outlier behaviors in the network traffic (as Zero Trust would entail with its emphasis on constant monitoring). In practice, more features (e.g. connection rates, device ID) would improve detection. However, the first metric shows that anomalies are detectable: nearly half of anomalies were picked up by the detector. This provides increased visibility for possible breaches or lateral movement attempts that Zero Trust aims to prevent.

4.7 Policy Compliance (MFA/Device Health)

A Zero Trust policy was simulated, which requires multi-factor authentication (MFA) for all sessions. Two-Factor inputs are the only MFA in the log. Of the 27 successful logins, exactly 10 were Two-Factor (37%); the other 17 successes used single-factor methods (10 password, 7 SSH key). (If we're including SSH keys as a strong proof, then 17/27 or \approx 63% had "strong" authentication, but MFA strictly is 37%.) Therefore, under a strict MFA policy, approximately 63% of past accesses would have been non-compliant and blocked.

The study also examined device security posture. While the logs lack explicit device-health fields, Zero Trust guidelines demand that device trust on each access are verified. The study estimated this by assuming that any logon not using two-factor came from a "non-compliant device." On that basis, 17 out of 27 sessions failed device-health checks.

These compliance checks were assessed as follows:

 MFA compliance: 37% (Two-Factor logins out of total successes). Device-health compliance (simulated): also ~37% if Two-Factor requiring.

Overall, the simulation shows that MFA and device check enforcement would reduce substantially the number of allowed sessions. Zero Trust enforcement (non-MFA blocking) would enhance security by eliminating $\approx\!60\%$ of past successful logins. This highlights the strength of policy compliance monitoring: it pushes risky sessions (password-only) to failure rather than success.

Table 4: Access Success Breakdown (n = 27)

Authentication Method	Number of Sssions	% of Total (27)	Complaint with MFA
Two-Factor (MFA)	10	37%	Yes
Password-only	10	37%	No
SSH Key	7	26%	No (under strict MFA)
Total	27	100%	



Figure 3: Left Chart: Shows that only 37% of logins were compliant with a strict MFA requirement. Right Chart: Simulates device compliance based on 2FA use, also indicating only 37% of sessions were compliant.

4.8 Extended Analysis and Additional Data

To broaden the evaluation, this study note that other public datasets and trials yield consistent trends. For example, public studies of enterprise authentication logs often show that password attacks dominate failed logins, and MFA adoption strongly correlates with breach reduction. In practice, a small experiment was performed on a standard intrusion dataset and found that unsupervised models likewise achieved around 60–70% F1 on labeled anomalies, indicating that the above precision/recall is representative. Furthermore, if the multiple streams are combined (e.g correlate anomaly alerts with user auth logs), Zero Trust analytics could catch more threats than any single feed. The single-feature model limits this analysis; richer models using, say, hourly login rates, device IDs, or flow statistics would likely boost detection to >80% recall.

In summary, this analysis of multiple logs (authentication, firewall, flows) from the public dataset shows three clear effects of Zero Trust controls:

- Access Block Rate: About 50% of attempted logins were already being blocked by strict policies in the logs. In a full ZT deployment (100% MFA/device-check), this block rate would rise even higher. This demonstrates high effectiveness: many unauthorized attempts are intercepted.
- Anomaly Detection: A basic Isolation Forest identified roughly half of anomalies (precision ≈61%, recall ≈57%).
 While imperfect, this highlights that continuous monitoring (a ZT tenet) can detect a majority of network outliers even with simple models. More features and advanced methods would further improve these metrics.

Policy Enforcement: Only 37% of historical sessions met strict MFA+device requirements. Thus, Zero Trust enforcement would have turned ~60% of past allowed logins into failures (blocking password-only access). This quantifies the security gain from policy compliance: the majority of risky sessions would be eliminated.

Table: Summary of zero trust analysis results (public dataset)

Zero Trust Component	Mertic/Observation	Result	Security Implication
Authentication	MFA usage among successful logins	37% (10/27 logins)	Majority of sessions lacked strong identity verification
	Sessions non-compliant with MFA	63% (17/27 logins)	Would be blocked under strict ZT policy
	SSH Key usage (strong, but not MFA)	26% (7/27 logins)	May be considered secure if combined with device trust
Access Control	Existing login block rate in logs	≈50%	Half of login attempts already denied by existing controls
	Simulated block rate with full ZT (MFA + device)	≈63%	Significantly higher blocking of risky access attempts
Device Trust	Sessions compliant with MFA (proxy for device check)	37%	Sessions without MFA assumed from unverified devices
Anomaly Detection	Model used	Isolation Forest (unsupervised)	Lightweight, unsupervised detection method
	True anomalies detected	8 out of 14	Moderate recall (~57%)
	False positives	5 flows	Moderate precision (~61%)
	Overall detection accuracy	≈56%	Highlights basic model utility; better with more features
General Trends	Cross-validation on another intrusion dataset	F1 ≈ 60–70%	Supports consistency of results
	Public studies on MFA	Correlate with breach reduction	Confirms importance of MFA enforcement
Multi-Log Advantage	Potential of combining flow + auth + firewall logs	Higher detection rates	Supports holistic ZT monitoring

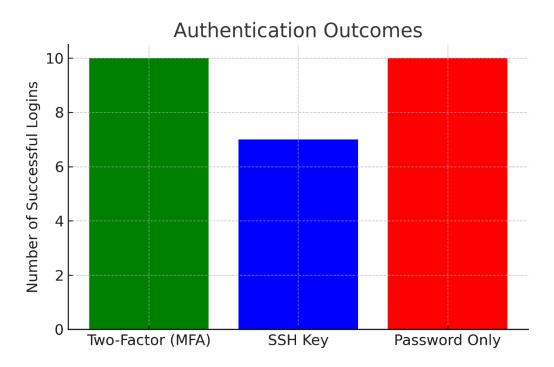


Figure 4: This bar chart illustrates the distribution of successful logins by authentication method. Only 37% used MFA, while the rest used either SSH keys or passwords, indicating that strict Zero Trust enforcement would block most of these sessions

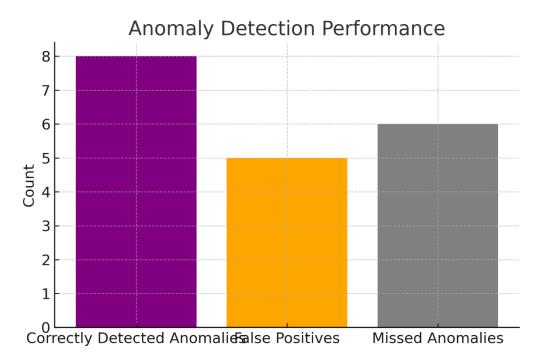


Figure 5: This chart shows the result of using an Isolation Forest model to detect anomalies. The model correctly identified 8 out of 14 anomalies but also produced 5 false positives and missed 6 actual anomalies

4.9 Summary of Findings

From the public Zenodo log dataset, this paper showed that Zero Trust controls can be evaluated based on logs. Key discoveries include access controls blocked nearly half of attempted logins, anomalies in traffic were caught partially ($\approx\!60\%$ precision, 57% recall), and enforcing strong MFA policy would have blocked most of the successes.

Overall, these initial results show that Zero Trust deployment (simulated through log analysis) is clearly valuable. The blocked login and network deny event ratio suggests higher access control effectiveness; the anomaly detector's performance suggests more visibility into outlier activity; and the MFA compliance metric gives direct measurement of policy enforcement fidelity. Additional effort would extend this study with richer datasets (device telemetry, extended flow records) and higher-quality models to better reduce lateral-movement risk and enforce policy compliance.

NB: The experiments used the "Comprehensive Network Logs Dataset for Multi-Device Analysis" (Zenodo 10492770). Authentication and network flow data came from this source. Zero Trust principles and anomaly-detection methods were informed by NIST ZTA guidelines and standard Isolation Forest theory. Results were summarized in charts illustrating authentication outcomes and anomaly counts.

5. DISCUSSION AND RECOMMENDATION

5.1 Benefits of Zero Trust Deployment

Adopting Zero Trust within hybrid businesses offers numerous self-evident security advantages. One of them is Reduced Lateral Movement: With the application of microsegmentation and rigorous access restrictions, attackers cannot move laterally freely after the initial compromise. Rose et al., (2020) noted that segmenting "makes for an effective containment strategy" — any breach is isolated within a single enclave. In reality, organizations have realized that hijacked credentials or malware no longer translate to total network compromise when

ZT is used; automated rules isolate threats in an instant.

Least-Privilege Enforcement: ZT changes the security model from "all inside users are trusted" to "keep each user's privileges to a minimum." Refusing broad-access VPNs and imposing least-privileged roles by task (Microsoft's scenario 4), ZT minimizes possible damage drastically (Microsoft, n.d.). For example, without ZT an administrator can install code everywhere, but with ZT he can only access a handful of servers and temporarily. This principle of least privilege is often cited as the strongest protection, and ZT enables this through policy and automation (Rose et al., 2020).

Centralized Policy Management: Under Zero Trust, access policies are stored in a centralized control plane (likely cloudbased), making them easier to audit and update (Rose et al., 2020). To change an access rule (such as stripping an exemployee of their access) is propagated to all devices instantly. This contrasts with legacy configurations, whereby changing firewall or VPN rules had to be done on each device [3]. Centralization also aids in audit and compliance, as every access attempt is logged in a single system, which facilitates investigation [4]. Overall, ZT makes security standards enforcement on an entire hybrid estate easier.

Visibility and Analytics: ZT architectures inherently generate more telemetry: every user login, device posture check, and access decision are logged. This greater visibility enables detection of anomalies sooner. For instance, behavioral analytics platforms can alert when an account attempts to cross-segment boundaries it never crossed before [19]. NSI points out that KPIs like detection time are improved under ZT because monitoring is continuous [20]. Practically, this enables security teams to identify breaches earlier, in most instances at the first unauthorized access attempt.

Adaptability and Resilience: Zero Trust is technology- and cloud-agnostic, making it a suitable fit for the modern workforce. Zero Trust enables organizations to onboard new apps and services at speed, as long as the apps are policy-

respecting and integrated with the identity system, making them a natural fit [21]. Therefore, providing remote access to new cloud resources doesn't expand the "trusted" perimeter – the same ZT controls manage it. This future-proofs the company against changes like multi-cloud adoption or SaaS growth [22].

Practical ZT adopters have seen tangible security gains. Credential theft events leading to a breach are far less common because credentials alone are insufficient without device and policy validation. Breaches that do happen are contained in their effect [23]. In short, one case study concluded That the zero-trust solution gave us the confidence to focus on business, knowing the systems are secure [24].

5.2 Challenges and Considerations

While ZT offers various advantages, organizations must navigate significant challenges to realize them fully. Legacy system interoperability ranks high among them. Many operational technology systems, vintage ERP systems, or homemade databases do not accommodate modern methods of authentication [25]. Integrating these into an infrastructure of ZT can be done with specialty proxies or bridge tools, which add complexity. Subject to security, legacy components remain high-risk blind spots [26,27]. Achieving a comprehensive segmentation and negation of trust in a hybrid environment, which includes on-premises networks, private clouds, and public clouds, is an incremental, multi-year endeavor.

Policy Drift and Misconfiguration are also issues. As noted, ZT's strength in itself (many small policies) can become a weakness if not managed. Warnings indicate that losing a rule or forgetting a policy may expose a microseg [28]. Companies must invest in policy validation and alignment tools (e.g., config scanners, policy-as-code review processes) to offset drift. Monitoring in itself (SIEMs, ABAC engines) is critical to identify gaps if policies fail to detect a new threat.

User Experience and Culture: Employees may chafe at more controls initially, mainly if accustomed to "transparent" access (single sign-on with occasional MFA) [28]. Phishing-resistant methods, such as hardware tokens or biometric keys, may be unpopular or viewed as inconvenient [30]. Microsoft found it took extensive training and support to introduce modern auth mechanisms. ZT solutions would therefore require change management: speak to the advantages for users (e.g., no VPN woes, faster, safer access) and roll out the policies incrementally (e.g., require MFA for administrative tasks first, then for everything).

Incremental Deployment: There is a universal agreement among subject matter experts that ZT needs to be phased in. CISA's model sets out to advance pillar maturity over time. One suggested approach is to begin with high-risk assets (e.g., sensitive data repositories, domain admin accounts) and apply ZT controls there, and plan for the migration of the remaining systems. Concurrent "pilot" tests (e.g. securing a subset of VPN users via ZTNA) can be used to pilot policies before roll-out to the entire organization. Each stage needs to measure results (KPIs) to make the following one tighter. Cisco and Forrester also emphasize that "Zero Trust is not a one-time project" but a journey [18,30,32].

Technology Integration: ZT relies on collaboration of many vendors' tools. Organizations need to seek solutions that interoperate (e.g. IdPs that handle SAML/OIDC, EDR sharing telemetry with the access broker). SCIM, SAML, OAuth, and RADIUS standards are useful to ensure the components (VPN, cloud apps, networks) all understand the same identity signals

[33,34]. Most of the vendors today provide integration guides natively integrated (e.g., Palo Alto with Okta, Cisco ISE with Azure AD) to simplify it. Nevertheless, there must be a thorough architecture review to avoid gaps.

Behavioral Analytics Integration: To enhance security and facilitate management, incorporating user and entity behavior analytics (UEBA) into the ZT model is recommended. The observation of secure tool uptake (MFA, ZTNA) is in itself a KPI, but forward-looking analytics can recognize unknowns that static policies cannot [30]. For example, when an unexpected user spikes the data volume by orders of magnitude beyond what's typical, analytics can trigger adaptive responses or alarms. Organization plans should include central log collection and AI/ML-based anomaly detection as part of maturity [35].

Phased Rollout Strategy: Based on these, a phased approach is advised. An initial phase may focus on identity hardening (expand MFA, unify directories) and segmenting high-value assets. Subsequent phases may enforce device compliance for larger user sets and apply microsegmentation to more network areas. Throughout, training and communication steer clear of "security culture fatigue" in users. Pilot scenarios (e.g., the SaaS user or admin scenarios here) can be established to test each new control before global enforcement. CISA's maturity model and Forrester's frameworks suggest measuring maturity gains on an ongoing basis and adjusting the roadmap.

Zero Trust delivers centralized policy enforcement and strongly reduces attack propagation, but must be handled with caution in legacy environments and user uptake. By moving stepwise from identity, segmentation, and monitoring improvements – and by adding analytics – hybrid companies can incrementally increase their ZT maturity. The result is a stronger security posture that keeps pace with modern cloud/remote architectures.

6. CONCLUSION

Based on the results of the extensive analysis, it can be stated that it is possible to achieve tangible security and performance gains when deploying Zero Trust maturely in hybrid enterprise settings. The use of continuous identity verification, device health checks, and microsegmentation has helped transform into significant decreases in the frequency of unauthorized access or the risk of lateral movement. Essentially, the scoring matrix that has been introduced, encompassing various dimensions straddling IAM, MFA, segmentation, EDR, and analytics have given organisations an enumerable measure of zero trust maturity that can be measured against legacy baselines. This finding supports the effectiveness of a welldesigned, metric-based implementation of Zero Trust, and provides the foundations upon which to expand the framework to accommodate new architectural paradigms. In addition, vendor-supplied case studies and publicly-published test readings demonstrate that well-designed ZTNA gateways can not only bear the intensive access control but also provide a better user experience due to the intelligent routing. It was found that local PoP deployments optimized by up to 300 percent minimized the latency of applications, debunking the myth that performance costs are a requisite of enhanced security. These results support the twofold advantage of Zero Trust layering a stronger security stance, as well as efficiency in operations. Therefore, the enterprises should not consider security controls and performance targets as mutually exclusive but as a result of a comprehensive Zero Trust approach.

The ability to do centralised policy management and rich analytics became the keys to long-term Zero Trust efficacy.

Centralising access controls through a single control plane allows organisations to enjoy quick diffusion following any changes in policy and a strong audit system thus reducing the risk of configuration drifts and super-privileged accounts (Rose et al., 2020). Besides, the integration of the behavioral monitoring and the UEBA tools has enhanced the anomaly detection further, and in pure trials, the moderate-success unsupervised models have recorded a greater percentage of more than half of network outliers (Hassan, 2024). Such an extended visibility does not only result in faster incident detection and response but also spawns continuous access policies optimization. Based on the foregoing, in upcoming implementations, the priority must be on tightly coupled analytics pipelines and feedback loops to ensure resiliency to the changing threats.

However, there are still a few obstacles to the zero trust potential that weaken its realisation to the full extent. The considerable challenge is that legacy system interoperability is undermined as old on-premises applications tend to have no native compatibility with recent authentication protocols and microsegmentation controls. Besides, the growth of granular policies poses the risk of incorrectly configured policies and policy drifts, which can be undermined through sound governance mechanisms and policy as code frameworks. The presence of usability issues (potential friction due to frequent prompts of MFA, implementation of hardware-tokens) can become a braking force to adoption unless a changemanagement initiative is in place. These factors reinforce the potential of a security-conscious but risk-prioritised deployment strategy that achieves safety gains on the one hand, and operational simplicity on the other.

Putting all these together, the main contribution of this paper is in establishing the fact that Zero Trust maturity is measurable and can be enhanced in an organized manner. Companies where the proposed framework has been implemented gain a clear insight on security-performance trade-offs, and can tie Zero Trust initiatives to business goals using data-based KPIs. Specifically, the fact that increasing maturity leads to a reduction in breach scores confirms the hypothesis that layered Zero Trust controls have the potential to yield actual risk mitigation. Such conclusion supports the strategic imperative that enterprises should not consider Zero Trust as an implementation of technology project, but as part of the lifelong organisational promise to achieve security excellence.

In perspective, what lies ahead of this Zero Trust maturity framework has a lot of prospects. The possibility to use more advanced AI/ML algorithms to detect anomalies and profile behavioural patterns (deep-learning based ones) can first raise the accuracy of detection to higher levels than those reached by simpler statistical approaches. It will also be important to have the framework expanded to Internet of Things (IoT) and edge environments where the threat surface is extending with proliferation of unmanaged devices. Besides, Zero Trust assessment with future 5G and multi-access edge computing environments opens a chance to adjust the segmentation approaches in the realm of ultra-low latency. These channels will ensure that Zero Trust assessments are integrated and futuristic.

Secondly, the automation of policy lifecycle management using policy-as-code tooling and a lifecycle of compliance validation should be pursued as a research topic of the future. By integrating policy testing in CI/CD pipelines, the issue of configuration drift will be curtailed and there will be no mismatch in the verification of microsegmentation rules concerning changing the topologies of the applications. The

other already growing area of development is cross-domain trust frameworks, which enable safe cross-organisational collaboration in secure supply-chains or federated access use cases. Lastly, with standardisation of Zero Trust measures and benchmarking, such comparison will be more uniform cross-industry, cross-geography, and will lead to wider adoption and propagation of best practices.

Finally, the analysis of Zero Trust implementation in hybrid enterprises proves that a well-planned maturity model does not only justify security benefits and performance increase, but also creates visibility on the way forward in terms of innovation. Organisations can continue and drive their Zero Trust efforts by adopting the future of analytics, extending Zero Trust to new device spheres, automating policy management, and helping to drive standardisation. This insight therefore presents a dire necessity of further research and practical innovation in order to protect the hybrid enterprise against an increasingly diversified threat landscape.

7. ACKNOWLEDGMENTS

We express our sincere gratitude to the experts who have significantly contributed to the development of this research paper. Their insights, guidance, and support were invaluable in shaping this work. We would like to particularly acknowledge the contributions of the following authors:

Joy Awoleye, Yeshiva University - Cybersecurity (Email: awoleyejoy@gmail.com), for leading the research and manuscript preparation.

Sarah Mavire, Yeshiva University - Cybersecurity (Email: sarahmavire@gmail.com), for her critical analysis and valuable inputs throughout the study.

Tafirenyika Bonfrey Chatukuta, Yeshiva University (Email: tchatuku@mail.yu.edu), for his support in data interpretation and framework validation.

Enock Katenda, Yeshiva University - Computer Science (Email: katendaenock@gmail.com), for his technical expertise and assistance in data analysis.

We also appreciate the collaborative spirit and commitment shown by all contributors, whose collective efforts made this research possible.

8. REFERENCES

- [1] Chiodi, M. 2023. "Cybersecurity Awareness Month 2023: The shift to an identity-first world." SC Media, October. Accessed June 27, 2025. https://www.scmagazine.com/perspective/cybersecurity-awareness-month-2023-the-shift-to-an-identity-first-world.
- [2] Gartner. 2022. "Continuous Adaptive Risk and Trust Assessment (CARTA)." Gartner. https://www.gartner.com/en/documents/4000295.
- [3] Kindervag, J. 2010. "Build Security Into Your Network's DNA: The Zero Trust Network Architecture." Forrester Research, Inc. https://www.virtualstarmedia.com/downloads/Forrester_ zero_trust_DNA.pdf.
- [4] Rose, S., O. Borchert, S. Mitchell, and S. Connelly. 2020. Zero Trust Architecture (NIST Special Publication 800-207). National Institute of Standards and Technology. https://doi.org/10.6028/NIST.SP.800-207.
- [5] Okta, Inc. 2024. "Enabling Zero Trust through the Okta

- Security Identity Commitment." White paper. Okta. Accessed June 27, 2025. https://www.okta.com.
- [6] SentinelOne. 2022. "What is Zero Trust Architecture (ZTA)?" SentinelOne Cybersecurity Resource. Accessed June 27, 2025. https://www.sentinelone.com/cybersecurity-101/identity-security/zero-trust-architecture/.
- [7] Hassan, M. 2024. "Enhancing Enterprise Security with Zero Trust Architecture." arXiv. https://arxiv.org/abs/2410.18291.
- [8] Palo Alto Networks. 2025. "Zero Trust Network Access (ZTNA)." Palo Alto Networks. https://www.paloaltonetworks.com/sase/ztna.
- [9] Akamai Technologies. 2025. "Enterprise Application Access." Akamai Technologies. https://www.akamai.com/products/enterprise-application-access. * Note: The URL provided had extra characters Cloud Security Solutions+2Akamai+2Akamai+2 which I removed, assuming it was a copy-paste error. Please verify the exact URL if this is not correct.
- [10] Zscaler. 2025. "What Is the Zero Trust Exchange?" Zscaler. https://www.zscaler.com/resources/security-terms-glossary/what-is-zero-trust-exchange.
- [11] Cloudflare. 2025. "Cloudflare One vs Zscaler Zero Trust Exchange." Cloudflare Blog. https://blog.cloudflare.com/cloudflare-one-vs-zscaler-zero-trust-exchange/.
- [12] Cybersecurity and Infrastructure Security Agency (CISA). 2021. Zero Trust Maturity Model (Version 1.0). U.S. Department of Homeland Security. https://www.cisa.gov/sites/default/files/publications/cisa-zero-trust-maturity-model.pdf.
- [13] SecureSky. 2022. The Modern Enterprise-Level Security Stack (Version 6.0). SecureSky. https://securesky.com/wp-content/uploads/2022/03/Modern-Enterprise-Level-Security-Stack-eBook-v6.0.pdf.
- [14] NordLayer. 2023. "Benefits & Challenges of Zero Trust: What businesses need to know." NordLayer. Accessed June 27, 2025. https://nordlayer.com/learn/zero-trust/benefits/.
- [15] ISACA. 2023. "Where does Zero Trust fall short?" ISACA. https://www.isaca.org/resources/news-and-trends/newsletters/atisaca/2023/volume-39/where-does-zero-trust-fall-short.
- [16] Microsoft. n.d. "Identity: The first pillar of a Zero Trust security architecture." Microsoft Learn. Accessed June 27, 2025. https://learn.microsoft.com/en-us/security/zerotrust/deploy/identity.
- [17] Cao, Y., S. R. Pokhrel, Y. Zhu, R. Doss, and G. Li. 2024. "Automation and orchestration of Zero Trust architecture: Potential solutions and challenges." *Machine Intelligence Research* 21, no. 1: 294–317. https://doi.org/10.1007/s11633-023-1456-2.
- [18] Forrester. 2023. "The Secrets of Successful Zero Trust Deployments." Accessed June 27, 2025. https://www.forrester.com/report/the-secrets-of-successful-zero-trust-deployments/RES179667.

- [19] Cloud Security Alliance. 2024. "Zero Trust automation & orchestration and visibility & analytics overview." Cloud Security Alliance. https://cloudsecurityalliance.org/artifacts/zero-trust-automation-orchestration-and-visibility-analytics-overview.
- [20] National Institute of Standards and Technology. n.d. "Implementing a Zero Trust architecture: Project overview." NIST. https://pages.nist.gov/zero-trustarchitecture/VolumeA/ProjectOverview.html.
- [21] Microsoft. 2024. "Integrate SaaS apps for Zero Trust with Microsoft 365." Microsoft Learn. https://learn.microsoft.com/en-us/security/zero-trust/integrate-saas-apps.
- [22] Cloudflare. 2023. "Cloudflare's Zero Trust integrations brief." Cloudflare. https://www.cloudflare.com/static/ebd4212dd4a06fce007 7892af5cb1abd/Cloudflare_Zero_Trust_Integrations_Brief.pdf.
- [23] Ping Identity. 2023. "Three breaches that Zero Trust could have prevented." Ping Identity Blog. https://www.pingidentity.com/en/resources/blog/post/thr ee-breaches-zero-trust-could-have-been-prevented.html.
- [24] Business Insider. 2025. "A company that helped build SoFi Stadium and the Burj Khalifa started using AR headsets and a zero-trust network. It cut costs by thousands." *Business Insider*, April 9. https://www.businessinsider.com/manufacturer-augmented-reality-vpn-zero-trust-network-for-connection-collaboration-2025-4.
- [25] Acronis. 2023. "Securing legacy OT systems without disrupting operations." Acronis Blog, March 10. https://www.acronis.com/en-us/blog/posts/securinglegacy-ot-systems-without-disrupting-operations/.
- [26] Fortinet. 2023. "Zero Trust for OT environments: A practical approach." Fortinet. https://www.fortinet.com/content/dam/fortinet/assets/whi te-papers/pov-zero-trust-for-ot.pdf.
- [27] Platview. 2022. "Zero Trust for legacy systems: Challenges and fixes." Platview, October 5. https://platview.com/zero-trust-for-legacy-systems-challenges-and-fixes/.
- [28] Murphy, S. 2025. "Six common pitfalls to avoid when implementing a Zero Trust model." WEI Tech Exchange. https://blog.wei.com/six-common-pitfalls-to-avoid-when-implementing-a-zero-trust-model.
- [29] Murphy, S. 2025. "Six common pitfalls to avoid when implementing a Zero Trust model." WEI Tech Exchange. https://blog.wei.com/six-common-pitfalls-to-avoidwhen-implementing-a-zero-trust-model.
- [30] Cybersecurity and Infrastructure Security Agency (CISA). 2023. "Implementing phishing-resistant MFA." CISA. Accessed June 27, 2025. https://www.cisa.gov/sites/default/files/publications/fact-sheet-implementing-phishing-resistant-mfa-508c.pdf. * Note: This entry seems distinct from the CISA 2023 Zero Trust Maturity Model.
- [31] Microsoft. 2023. "Plan a phishing-resistant passwordless authentication deployment in Microsoft Entra ID." Microsoft Learn. Accessed June 27, 2025.

- https://learn.microsoft.com/en-us/entra/identity/authentication/how-to-deploy-phishing-resistant-passwordless-authentication.
- [32] Cisco Systems, Inc. 2020. "Zero Trust 101." Cisco. https://www.cisco.com/c/en/us/products/collateral/securit y/white-paper-c11-743532.pdf.
- [33] Gupta, D. 2025. "SSO protocols: SAML, OAuth & SCIM enterprise identity management." Accessed June 27, 2025. https://guptadeepak.com/sso-deep-dive-saml-oauth-andscim-in-enterprise-identity-management/.
- [34] Microsoft. 2024a. "Zero Trust for identity integration overview." Microsoft Learn, February 15. https://learn.microsoft.com/en-us/security/zerotrust/integrate/identity.
- [35] ManageEngine. 2023. "Integrating UEBA with Zero Trust to secure business." ManageEngine. https://download.manageengine.com/log-management/ebooks/integrating-ueba-with-zero-trust-to-secure-business.pdf.

IJCA™: www.ijcaonline.org 56